

SURGE SOLUTIONS

Claims, Grants, Benefits Systems & Processing

Support Personnel and Technical Solutions for Legacy and Modern Systems

We have deep expertise to accurately process various benefits, and make payments using your platform, using your technology. Even under the conditions presented by the pandemic, we ensure these payments are accurate, and issued timely.

We have in-depth Legacy Mainframe, COBOL systems experience from full lifecycle support for the FEMA National Flood Insurance Program to bridge pandemic created gaps and advance longer term transformation needs for your systems.

OST has demonstrated corporate experience, having supported complex legacy systems. Our firm supported eligibility determination for HUD's Section 8 program. We made quick system updates in support of the US Internal Revenue System in making stimulus payments.

OUR SERVICES

- ▶ Scalable high-volume claims support
- ▶ Engineer crisis driven business rules changes
- ▶ Adapting current code to modified business rules framework
- ▶ Parallel Legacy support system development using Wintel technologies for cost effective use of legacy data and process output
- ▶ Modernization through build/transform/support roadmaps
- ▶ Full support of financial management and reporting cycles
- ▶ Information Technology systems, databases, and services
- ▶ Information Security, Cybersecurity, and data protection
- ▶ Integration into any environment

CONTRACT VEHICLES

- ▶ Commonwealth of Pennsylvania IT Staff Augmentation
- ▶ GSA IT Schedule 70
- ▶ GSA Professional Services Schedule (PSS)
- ▶ Montgomery County CATS II
- ▶ NIH CIO-SP3 (OTSB)
- ▶ State of California – California Multiple Award Schedules (CMAS)
- ▶ State of Maryland CATS Plus
- ▶ Adjunct to existing Prime Contracts

PEOPLE

Rapid Mobilization: Immediately augmentation of your current staff, with a range of skills from technologists (legacy programmers, modern technology programmers, cyber, analysts, and infrastructure experts help) desk support, claims specialists, case managers, correspondence staff, accountants, actuaries, field support specialists.

We also have proven experience finding and rapidly onboarding domain-specific experts with unique industry experience to support all benefits processing requirements.

PROCESS

We have a unique mobilization capability. Once we onboard staff, we have a unique management capability to ensure they are effective. Our benefits management experience and disaster response processes are proven to quickly and effectively manage large-scale response operations. With expertise in a wide range of systems and their lifecycles, management of millions of claims. OST is ready to hit the ground running and meet the changing delivery needs that may arise from COVID-19 legislation. Through process optimization, we rapidly enhance capacity.

TECHNOLOGY

Over two decades, we have developed an appreciation of the complexity of benefit and payment systems. We understand the regulatory implications, and have deep technical expertise. We know how to translate legislative changes into machine business rules, all while we protect personal information.

OST can assess current and surge needs and develop a quick-trip roadmap that identifies immediate efficiency gains. We have staff with existing expertise in

Legacy mainframe: COBOL, FOCUS, CA-7, CA-Endevor, TSO, JCL, WebFocus

Current: Agile, Wintel, Drupal, PostgreSQL, Apache, Java, Python, Linux



CMMI DEV



CMMI SVC

